

Sample meHealthom.com/adhd charge letter

Insert Letter Head

Insert date

Dear Insert name of parent

Insert name of practice is now using a web portal in order to better evaluate and monitor patients with ADHD.

Before making the diagnoses of ADHD, the web portal serves as an easily accessible tool to get parents and teachers involved in the diagnostic process. After a child starts taking medication, the portal also allows the doctor to request feedback from parents and teachers as needed. The doctor still needs to see the patient in the office insert time period (i.e. every 3 months) for a follow up appointment, but some of the medication adjustments and general questions from parents can be addressed through the portal, without an office visit.

We now realize some insurance carriers are not paying for charges involved with interpretation of tests sent by parents and teachers, or charges involved when a decision making phone call or email generates a charge. It is our decision to use the portal with all children, independent of insurance coverage or family situation, since we feel it allows us to better monitor progress and provide a higher level of care. If your insurance doesn't cover charges, they are going to be passed to you, except if your insurance is [insert name of payors who do not allow billing patients for codes listed below].

We want to make you aware of what codes and charges may be transferred to you depending on the complexity and time spent, in case your insurance refuses payments:

- 96110: Per rating scale review = insert \$ amount
- 99441: Minimal telephone decision-making consultation = insert \$ amount
- 99442: Moderate telephone decision-making consultation = insert \$ amount
- 99443: Maximum telephone decision-making consultation = insert \$ amount
- 99444: Minimal email decision-making consultation = insert \$ amount
- 99445: Moderate email decision-making consultation = insert \$ amount
- 99446: Maximum email decision-making consultation = insert \$ amount

We want to remind you that insert name of practice does not charge for regular calls to the office or after hours. The above charges refer to our ADHD patients, when we do a telephone or email consultation in place of an office visit.

If you have any questions about your charges, please, call the office and ask for the billing department insert telephone number xxx-xxx-xxxx.

Sincerely,

Insert name of practice